



Playboard 5: Q&A

Throughout the design process we ask ourselves and our teams lots of questions to improve our products – Why? What if? How? Still, it can be useful for someone *outside* our context to challenge us to reflect on children’s experiences, consider new approaches or identify the next steps. How might this Q&A session help you to improve your product?

Aim: Get the conversation going and generate debate. Remember, the best questions and answers often lead to more questions!

You will need: The prompt cards, sticky notes, pen and specific ‘areas’ for making notes that relate to different types of prompt in focus.

Instructions

Step 1: Select the prompt cards that relate to the Playful by Design principles you would like to focus on (using the icons on the principle cards as a guide).

Step 2: Sort the cards you have selected into piles according to the type of prompt (Why? What if...? How? and Wild Cards).

Step 3: Pick any type of prompt at random from any pile or choose one that appeals to you:

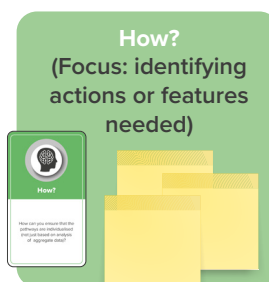
- **WHY?** cards will prompt you to focus your attention on player experiences.
- **WHAT IF...?** cards will prompt you to consider design alternatives.
- **HOW?** cards will prompt you to identify design options and translate your ideas into actions.
- **WILD CARDS** need to be paired with a prompt card. Pick one at random to uncover a new approach to tackling the prompt question.

You may decide to focus on only one type of prompt, or you may want to select one of each type. Whatever you decide, ensure you focus on one prompt at a time and give yourself sufficient time to reflect and respond.

Step 4: As you reflect on the prompts, note down your thoughts and responses in separate areas that relate to the focus of prompt. These can be created by using coloured paper (match the colour of the prompt card), printing out the playboard (see below) or using an online collaborative tool. If working as a team, these areas can be spaces to generate and collate new ideas. They can also support you in recording reflections and actions.

Step 5: Let the questions that arise as you reflect on the prompts feed into your design thinking, and identify the next steps in your process.

Optional Step: If you feel you are losing momentum, use the Wild Cards to take you off in a new direction! Also, if you create new prompts, please do share them with us...



Place your pile of Wild Cards here, face down (or if working online, ensure the top card is hidden from view)



Watch the animated guide

